

**KERATAN AKHBAR-AKHBAR TEMPATAN
TARIKH: 10 OKTOBER 2014 (JUMAAT)**

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**KERATAN AKHBAR
UTUSAN MALAYSIA (DALAM NEGERI) : MUKA SURAT 4
TARIKH: 10 OKTOBER 2014 (JUMAAT)**

MOSTI bakal tubuh MBOT

PUTRAJAYA 9 Okt. - Kementerian Sains, Teknologi dan Inovasi menyasarkan peningkatan bilangan penyelidik kepada 70 orang bagi setiap 10,000 tenaga kerja menjelang tahun 2020 sejajar dengan teras kedua Dasar Sains, Teknologi dan Inovasi Negara (DSTIN).

Menterinya, Datuk Dr. Ewon Ebin berkata di sini hari ini, bagi merealisasikan hasrat tersebut pihaknya bercadang menubuhkan Lembaga Teknologis Malaysia (MBOT) di mana Rang Undang-Undang penubuhannya kini hampir diluluskan.

Menurutnya, kewujudan MBOT dapat membantu dan menyokong usaha pelbagai agensi kerajaan untuk meningkatkan bilangan tenaga kerja teknikal yang mahir dan cekap melalui penubuhannya.

Malaysia's cyber security far from being secure



At least four banks in the country learnt the hard way how vulnerable their ATMs were to hacking.

THE issue of the Latin American gang that hacked into some of Malaysia's automated teller machines (ATMs) and absconded with a little over RM3 million is both frightening and eye-opening.

It should be an indication to us that our cyber security is grossly lacking and perhaps our money and personal information are not as safe as we once thought them to be.

If you have been following the news, you will know that the people who carried out this heist did it in a very simple manner, so much so that it is quite a shock that they were able to get away with so much of our money.

In short, the criminals installed a malware onto the ATMs that allowed them to withdraw money from the ATMs every time they inserted a code into the ATMs.

They were able to install the malware by way of the compact disc slot under the ATMs top panel which they simply popped open. All this was done out in the open and still nothing was discovered amiss until much later.

All the news reports of the investigation highlight certain aspects that led to the

By **S.M. Mohamed Idris**

criminal's success which include:

Most ATMs still use Windows XP (up to 95 per cent). It is an unprotected operating system as it has been discontinued by Microsoft and is no longer receiving security updates.

Old models of ATMs (NCR5587) that can be easily tampered with.

Most machines have not been updated in five years.

There is nothing stopping unauthorised access to ATMs beyond what the standard customer should be capable of.

To top this off, there is also a possibility that online banking and any monetary transactions carried out online could be very unsafe. With online banking comes the danger of phishing sites that collect personal information and hacking - money and personal information can be stolen if a compromised device such as a laptop or a mobile phone is being used for online

transactions.

It is an emerging trend among Malaysians to conduct many of their monetary transactions online such as bill payments, shopping, money transfers and investments.

This trend is a little worrying as according to the Sophos Security Threat report 2013, Malaysia ranked fifth most vulnerable country to cyber attacks.

Nevertheless, despite our obviously lax cyber security, citizens are being encouraged to conduct more and more of their transactions through online banking and e-payments; which is honestly a mind-boggling notion.

Proof of this includes the topic earlier this year where there was talk of banks charging a 50 sen processing fee per cheque starting April 1, 2014, which was then postponed to January 2, 2015 as many banks were still not equipped to accept e-payments.

As the issue of cyber security concerns both our money and personal information when it comes to the banking industry we have to ask, what is being done to increase Malaysia's cyber security and make our online banking safe?

How can we conduct e-payments with confidence when even our ATMs are easily tampered with? How many of us have already suffered because we have been rushed into online banking without looking at the possible repercussions and have not prepared for them?

One thing is for sure, the "basic layer" of protection that banks provide for their online and mobile banking is no longer enough. It seems the only options we have until responsible parties decide to strengthen our cyber security are to cover in fear of the cyber criminal; to be constantly looking over the virtual shoulder or to spend hefty sums on bank processing fees for physical transactions that are sure to increase the more we are "encouraged" to use e-payment.

Until our cyber security is not compromised, Bank Negara Malaysia should defer the implementation of mandatory online banking and e-payments.

S.M. Mohamed Idris
president of the Consumers
Association of Penang

KERATAN AKHBAR
UTUSAN MALAYSIA (DALAM NEGERI) : MUKA SURAT 5
TARIKH: 10 OKTOBER 2014 (JUMAAT)

Agensi kerajaan perlu aktif untuk kekal relevan

KUALA LUMPUR 9 Okt. - Setiap agensi kerajaan seharusnya bergiat aktif dalam mencipta, melaksanakan atau membahaskan pelbagai idea mahupun produk baharu bagi meningkatkan lagi sistem penyampaian sekali gus memastikan perkhidmatan awam kekal relevan kepada rakyat.

Ketua Setiausaha Negara, Tan Sri Dr. Ali Hamsa berkata, pendekatan budaya inovasi sosial tersebut seharusnya diperluaskan dan difahami seiring dengan kehendak dan harapan rakyat terhadap penyampaian perkhidmatan awam.

"Rakyat inginkan perkhidmatan awam yang baik dan kita perlu relevan serta tidak boleh ketinggalan zaman dengan cara lama seperti budaya terlalu banyak proses dan melambatkan kerja yang bukan lagi menjadi amalan dalam perkhidmatan awam.

"Oleh itu, untuk memperbaiki sistem penyampaian dalam perkhidmatan awam, kita perlu sentiasa berfikiran kreatif dan ino-

vatif dalam memperkenalkan idea dan produk baharu kepada rakyat," katanya.

Beliau berkata demikian kepada pemberita selepas merasmikan Majlis Anugerah Inovasi Sektor Awam (AISA) 2014 di sini hari ini.

AISA 2014 mengiktiraf penghasilan inovasi dalam empat bidang pengurusan iaitu pengurusan kewangan, pengurusan pentadbiran daerah dan tanah, pengurusan teknologi maklumat dan komunikasi serta pengurusan pihak berkuasa tempatan.

Bagi kategori Anugerah Inovasi Pengurusan Kewangan, Universiti Pendidikan Sultan Idris (UPSI), Perak telah dipilih sebagai pemenang, manakala Majlis Perbandaran Subang Jaya (MPSJ) pula dipilih menerima Anugerah Inovasi Pihak Berkuasa Tempatan.

Empat agensi kerajaan pula telah dipilih menerima Anugerah Inovasi Teknologi Maklumat dan Komunikasi iaitu **Agensi Remote**

Sensing Malaysia, Jabatan Perikanan, Lembaga Kemajuan Ikan Malaysia (LKIM) serta Persatuan Nelayan Kebangsaan.

Anugerah Inovasi Pentadbiran Daerah dan Tanah pula dimenangi Pejabat Pengarah Tanah dan Galian Wilayah Persekutuan Kuala Lumpur.

Setiap penerima anugerah membawa pulang wang tunai RM300,000 berserta trofi dan sijil.

Mengulas lanjut, Ali turut menyeru agensi-agensi kerajaan untuk terus memperkasakan Unit Inovasi masing-masing dengan pelbagai strategi baharu secara berterusan dan bersepadu.

"Unit Inovasi telah disaran ditubuhkan di setiap agensi kerajaan bagi memandu dan menyelaras setiap program pembentukan dan penghasilan inovasi.

"Sehubungan itu, saya harap dengan adanya unit ini akan membolehkan lebih banyak idea yang berteraskan inovasi dapat diperkenalkan di semua jabatan," jelasnya.

