

**KERATAN AKHBAR-AKHBAR TEMPATAN  
TARIKH: 5 MEI 2016 (KHAMIS)**

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NEW STRAITS TIMES

It is necessary for average Malaysians to acquire basic awareness of Internet safety

## Tackling flaws in cybersecurity

**T**HE recent arrests of 11 members of a syndicate who hacked online purchasing systems using fake credit cards, raking in RM1 million underline the pitfalls of online shopping. It has set alarm bells ringing and the public must be vigilant when purchasing products from online stores. The proliferation of online shopping sites, which allow consumers to buy without leaving the couch, has made it trendy to pick up their favourite things in this manner, and anyone with a credit card and smartphone can get in the game. However, most people are oblivious to the dangers, especially when they have made up their minds about an item they desire.

The issue, however, is about more than tracking down hackers who want to rip off consumers. The need to address Malaysia's cybersecurity flaws is equally important. Exposure to cyber threats is higher now, as almost all organisations in the private and public sectors are increasingly relying on information and communication technology to run their operations and services, according to CyberSecurity Malaysia. A recent survey showed that Malaysia (46 per cent of respondents admitted that they have been victims of scams) is the most vulnerable to Internet scams compared with India, Singapore and Thailand. Six of 10 respondents said they had lost money, and the average financial loss per person came up to RM7,050. Clearly not a good sign, as it exposes the state of Malaysia's cybersecurity. As the country's cyber physical landscape continues to grow, we all have a responsibility to make cyberspace a safe, healthy and productive environment, especially for our children and youth. Fraud, intrusions and harassment are among the incidents reported to CyberSecurity Malaysia. We must arrest these alarming trends before a data breach on the scale of the OPM (Office of Personnel Management) hack takes place. The attack on the United States federal Office of Personnel Management, for instance, in which records of 21.5 million current and former federal employees or job applicants were stolen, offers a taste of that country's vulnerabilities. The attack has been described by federal officials as among the largest breaches of government data in the history of the US. Information targeted in the breach included Social Security numbers, names, dates and places of birth, and addresses. These are serious enough reasons to tighten our cybersecurity.

Clearly, Malaysia needs to bolster its cyber defences and put in place measures to deal with known and unknown threats. Law-makers and the private sector must put cybersecurity at the top of their list of priorities. It is said that Malaysia is highly regarded in the Asia-Pacific region for its cybersecurity capabilities. That may be so, but more must be done to strengthen them. Experts suggest a comprehensive approach when seeking solutions to cyber threats, and they say a country cannot stand alone when solving the problem. Collaboration and strategic alliances play a huge role in this endeavour. Failure to keep the Internet secure means that no place is safe from hackers. Still, people may often be the weakest link in cybersecurity. That makes it necessary for the average Malaysian to acquire basic awareness of security culture, which includes restraining themselves from revealing their personal details to all and sundry.

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KERATAN AKHBAR  
BERITA HARIAN (RENCANA) : MUKA SURAT 11  
TARIKH : 5 MEI 2016 (KHAMIS)

## Tingkat kesiapsiagaan hadapi bencana alam

### Komentar



**Raduan Tambi**  
Pegawai Perhubungan Awam  
Agensi Pengurusan Bencana Negara

Jepun baru-baru ini digegarkan dengan gempa bumi berukuran magnitud 7.3 menyebabkan 18 orang maut di wilayah Kumamoto. Bagi rakyat Malaysia, insiden ini mengingatkan kita kepada gempa bumi magnitud 6.0 yang melanda Daerah Ranau di Sabah pada 5 Jun 2015.

Dalam kejadian itu 18 orang maut, enam adalah rakyat Malaysia, sembilan warga Singapura dan tiga orang mangsa lain dari China, Jepun dan Filipina.

Selain Ranau, daerah yang pernah ditimpa insiden ini ialah Lahad Datu. Menurut Jabatan Meteorologi Malaysia (MET Malaysia) kemungkinan berlaku gempa di Lahad Datu magnitud 6.0 berdasarkan beberapa gegaran magnitud 3.0 hingga 3.5 sepanjang Februari dan Mac 2016.

Kali terakhir Lahad Datu dilanda gempa bumi ialah pada tahun 1976 pada kekuatan magnitud 5.8, yang mana tempoh ulangan dijangka berlaku antara 20 tahun hingga 50 tahun yang kini memasuki tahun ke-40 kejadian itu.

Bertindak daripada peringatan dikeluarkan *Met Malaysia*, Agensi Pengurusan Bencana Negara (NADMA Malaysia) dengan kerjasama Pejabat Daerah Lahad Datu dan agensi kerajaan lain melaksanakan program Kesedaran Awam dan Gempa Bumi, *Tabletop Exercise* Lahad Datu 2016 pada 16 April dan 17 April lalu di Pejabat Daerah Lahad Datu.

#### Pengurusan bencana

Program dua hari itu mengabungkan dua elemen penting di dalam pengurusan bencana iaitu penerimaan dan persediaan. Antara objektif penganjuran program adalah untuk memperkasa tahap kesedaran orang awam jika berhadapan ancaman gempa bumi.

Melalui penganjuran program itu masyarakat setempat mempunyai pengetahuan mengenai kesiapsiagaan dalam menghadapi bencana gempa bumi. Latihan itu membolehkan mereka bersedia menjadi *first responder* untuk menghulur bantuan terutama kepada agensi penyelamat dan

bantuan.

Bagi agensi penyelamat, bantuan dan pemulihan, kesiapsiagaan memperlengkapkan diri dengan kemahiran tinggi mengenai bencana. Justeru, aktiviti *Community Based Disaster Management* (CBDM) adalah platform untuk orang awam mempelajari asas persediaan dan persiapan ketika menghadapi bencana gempa bumi. Dengan kata lain, jika berhadapan situasi sebenar mereka tidak panik dan boleh bertindak untuk membuat keputusan yang difikirkan bersesuaian.

Ketika menghadapi bencana, agensi penyelamat, bantuan dan agensi pemulihan memainkan peranan amat besar. Aktiviti *Tabletop Exercise* yang dilaksanakan bertujuan memperkemas tahap komunikasi dan pelan tindakan agensi ini.

Komunikasi yang selaras akan melicinkan proses pengurusan bencana berdasarkan Arahan MIKN 20 yang menjadi SOP pengurusan bencana di Malaysia.

Koordinasi gerak kerja antara agensi juga amat penting supaya

mereka mengetahui peranan dan tanggungjawab masing-masing.

Ketika berucap, Timbalan Ketua Pengarah NADMA Malaysia (Pasca Bencana), Datuk Mohd Yusuff Wazir, menyatakan menjadi tanggungjawab NADMA Malaysia memberi kesedaran dan melatih peserta.

#### Mempersiapkan diri

Katanya, Malaysia kita bukan sahaja berdepan dengan bencana banjir setiap tahun tetapi perlu mempersiapkan diri dengan kemahiran yang lebih tinggi bagi menghadapi bencana lain seperti gempa bumi, tsunami, ribut taufan, kebakaran hutan, tanah runtuh dan juga kemarau.

Ketua Pengarah NADMA Malaysia, Datuk Zaitun Abdul Samad, pula berkata usaha memperkemas persiapan dan kesiapsiagaan terhadap bencana bukan sahaja terhad kepada pengendalian bencana seperti banjir, tanah runtuh, kebakaran dan juga jerebu tetapi perlu diperluaskan kepada bencana yang boleh berlaku seperti gempa bumi.

