



29 JAN, 2021

Maybank spending big to upskill non-clerical employees

The Star, Malaysia



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KUALA LUMPUR: Malayan Banking Bhd (Maybank) has embarked on a nationwide programme costing about half a million ringgit to upskill over 360 of its non-clerical employees in the country to become “work-place enablers”.

Malaysia’s largest lender by assets said the eight-month training programme – believed to be the first in the country – would provide the non-clerical employees with new skills, which would enable them to accelerate their career progression and take on greater responsibilities.

This includes providing them an opportuni-

ty to be reassigned to other parts of the bank where they can further apply their newfound capabilities.

“This is part of the company’s continuous efforts to upscale its employees and equip them with necessary skills to thrive in the Industrial Revolution 4.0 (IR4.0) and Covid-19 work environment,” it said in a statement.

Maybank group chief human capital officer Datuk Nora Manaf said the initiative was a key component of Maybank’s efforts to re-design its workplaces to adapt to an environment that was undergoing continuous change, particularly with the disruption brought about by

digitalisation as well as the pandemic.

“Through this programme, we are not just looking to retrain our non-clerical personnel, but also to upscale the value of their jobs so that they are motivated to deliver stronger experiences and services in the workplace of the future.

“We hope it will help them be ready and equipped with the required skills to brave changes especially during one of the most challenging periods in our lifetime which has spurred global economic uncertainty and severely impacted job markets,” she said.
— Bernama



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SUMMARIES

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